

### **Terms & Conditions**

# 1. Booking & Payment

- A **non-refundable deposit** is required to secure your spot. This deposit covers transport arrangements to the island.
- A Payment Schedule will be forwarded to you upon registration.
- Full payment must be made 14 days (a fortnight) before the Escape start date.

#### 2. Cancellations & Refunds

- **Deposits are non-refundable** (as they secure transport). However, if we receive a refund from the transport provider, we will pass it on to you (no guarantee).
- Cancellations within 14 days of the experience: Will not be refunded, however, you may request a **credit** for a future experience (subject to availability).
- If transport requires rebooking for a future date, additional costs may apply.

#### 3. Participant Responsibilities

You agree to:

- **Disclose any health conditions** that may affect your participation.
- Engage fully in the experience and communicate your wellness goals.
- Respect all participants and facilitators—disruptive behaviour may result in removal without refund.
- Adhere to the alcohol, drug and smoke free policy of the escape.

## 4. Changes or Cancellations by Us

- We reserve the right to modify or cancel the experience due to unforeseen circumstances (e.g., extreme weather or illness of host).
- If cancelled by us, you will receive a full refund (minus the transport costs, where the costs have been withheld by transport provider) or a credit for a future date.

### 5. Australian Consumer Law (ACL)

 These terms comply with ACL. You may have additional rights under ACL that cannot be excluded.

By booking, you acknowledge and agree to these terms.