

She Emerges: An Island Escape



Terms & Conditions

1. Booking & Payment

- For all ex-ADL bookings, a **non-refundable deposit** is required to secure your spot. This deposit covers transport arrangements to the island.
- For any ex-KGC bookings, a deposit is required to secure your spot. Please refer to 'Cancellations and Refunds' below for details regarding refund of this deposit.
- A Payment Schedule will be forwarded to you upon registration.
- Full payment must be made **14 days (a fortnight)** before the Escape start date.

2. Cancellations & Refunds

- **Deposits for ex-ADL bookings are non-refundable** (as they secure transport as outlined in the description of the event). However, if we receive a refund from the transport provider (no guarantee) we will pass it on to you.
- **Cancellations within 14 days of the experience:** Payments received will not be refunded, however, we will issue a **credit** for a future experience (subject to availability).
- Please note that if transport requires rebooking for a future date, additional costs may apply.

3. Participant Responsibilities

You agree to:

- **Disclose any health conditions** that may affect your participation.
- **Engage fully** in the experience and communicate your wellness goals.
- **Respect all participants and facilitators**—disruptive behaviour may result in removal without refund.
- Adhere to the **alcohol, drug, and smoke free (and digital free where applicable)** policy of the escape.

4. Changes or Cancellations by Us

- We reserve the right to modify or cancel the experience due to unforeseen circumstances (e.g., extreme weather or illness of host).
- If cancelled by us, you will receive a full refund (minus the transport costs, where the costs have been withheld by transport provider) or a credit for a future date.

5. Australian Consumer Law (ACL)

- These terms comply with ACL. You may have additional rights under ACL that cannot be excluded.

By booking, you acknowledge and agree to these terms.